

Guest Service Feedback Survey Contest RULES AND REGULATIONS

HOW TO ENTER

No purchase necessary to enter or win.

Complete the Sheridan Nurseries online guest service feedback survey between January 1st – December 31st, 2024 and be automatically entered for a chance to win a \$250 Sheridan Nurseries gift card.

LIMIT: Each entrant may enter one (1) time per month during the contest period and Sheridan Nurseries reserves the right to limit online entries to one (1) per person.

One winning submission will be drawn each month.

All prizes will be awarded subject to the limitations set out in these Rules and Regulations. Odds of winning depend on the number of eligible entries received.

GENERAL RULES

1. **THE DRAW:** At the head office of Sheridan Nurseries random draws will be made on the following dates at approximately 4:00pm EST. The random draws will be made from all eligible entries received at Sheridan Nurseries on the following dates:

Survey Submitted Dates	Draw Dates
January 2024	February 5, 2024
February 2024	March 2, 2024
March 2024	April 1, 2024
April 2024	May 3, 2024
May 2024	June 3, 2024
June 2024	July 5, 2024
July 2024	August 3, 2024
August 2024	September 7, 2024
September 2024	October 5, 2024
October 2024	November 4, 2024
November 2024	December 4, 2024
December 2024	January 4, 2025

Sheridan Nurseries decisions on all aspects of this contest shall be deemed as final and binding in all respects. The selected entrants will be notified by telephone or email within seven (7) days of their entry being selected. If Sheridan Nurseries, using reasonable good

faith efforts, is unable to contact selected entrants within seven (7) days of the random draws, at Sheridan Nurseries sole discretion, the Prize(s) will be deemed to be forfeited by the selected entrants and an alternate winner(s) will be selected by a new random draw from all remaining eligible entries.

2. **ELIGIBILITY:** This contest is open to all residents of Canada who have reached the age of majority in their province of residence. Employees, representatives and agents of Sheridan Nurseries, their advertising and promotion agencies, the persons with whom they are domiciled, and members of their immediate family are ineligible.

3. **PLEASE NOTE:** In order to win, any selected entrants are first required to correctly answer a time-limited skill-testing question to be administered by telephone at a pre-arranged, mutually convenient time, or by email.

4. In order to claim the Prize and be declared the winner, the selected entrants will be required to sign a declaration and release form to:

(a) confirm compliance with the contest's full rules and regulations (the "Rules");(b) accept the prize as awarded, without substitution, except in Sheridan

Nurseries sole discretion;

(c) release Sheridan Nurseries and their affiliated companies from any liability, as described more fully below; and

(d) consent to the use of his or her name, address (city and province) and/or photograph or image, as described more fully below.

- 5. Failure by any selected entrant to complete, sign and return any of the aforementioned documents within 7 days after such documents have been provided to him or her will result in forfeiture of the Prize(s) and the random selection of an alternate winner at Sheridan Nurseries sole discretion.
- 6. This contest is subject to all applicable federal, provincial, and local laws and regulations, and is void where prohibited.
- 7. By entering this contest, or by accepting the Prize, an entrant agrees to accept all of the conditions, restrictions, requirements and/or regulations required by Sheridan Nurseries and also agree to accept the Prize as awarded. In addition, an entrant represents and warrants that he or she has complied with these Rules. No substitution for, or transfer of or cash equivalents for Prize(s) will be allowed.
- 8. All submitted entries will become the property of Sheridan Nurseries and none will be acknowledged or returned. Unless otherwise prohibited by law, by entering the contest and/or accepting the Prize, participants and/or winner consents to the use of his or her name, photograph, likeness, biographical information, address (i.e., city and province) and comments in publicity and advertising relating to this contest.
- 9. By entering this contest and/or accepting the Prize, participants agree to release and hold harmless Sheridan Nurseries, their parent, affiliates and subsidiaries, their respective advertising, promotional, publicity and production agencies, and their respective directors, officers, employees and agents, from any claim, loss, expense or other liability, including liability for personal injury, arising from participation in the

contest or the awarding, acceptance, use or misuse of any prize. Sheridan Nurseries shall not be held responsible for any problems, errors or negligence that may arise or occur in connection with this contest.

- 10. Sheridan Nurseries reserves the right to treat as void any entries that contain typographical, printing or other errors or are mutilated, altered, tampered with, illegible, mechanically reproduced, incomplete, inaccurate, forged, irregular in any way, or otherwise not in compliance with the Rules. Sheridan Nurseries and those working for Sheridan Nurseries on its behalf are not responsible for lost, late, misdirected, incomplete, incomplete, illegible or damaged entries.
- 11. To receive the names of the Prize(s) winners, send a self-addressed envelope to:

Attn: Sheridan Nurseries – Guest Service Feedback Survey Contest 12302 Tenth Line Georgetown, ON L7G 4S7

- 12. The sponsor of this contest is Sheridan Nurseries, 12302 Tenth Line Georgetown, ON, L7G 4S7
- 13. Sheridan Nurseries reserves the right to cancel or change the contest at any time.